

Syed Zeeshan Safdar

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Professional Summary

I previously worked as a Concierge with a strong focus on building security, access control, and front-desk operations, while actively seeking full-time security-related opportunities across Canada. I bring over four years of hands-on experience as a Security Guard in Australia, where I specialized in airport security, patrolling, and emergency response. Known for being reliable, observant, and professional, I combine strong security awareness with excellent customer service skills to maintain safe and welcoming environments.

Education

Masters in Electrical Engineering, University of Wollongong, Australia

Work Experience

Concierge Security Officer

First Service-Toronto, Oakville, ON | June 2025- December 2025

- - Monitor and control building access for residents, visitors, vendors, and staff.
- - Monitor CCTV cameras, alarm systems, and patrol the premises regularly.
- - Respond to emergencies such as fire alarms, medical issues, or security breaches.
- - Document daily activities, incidents, and observations in detailed security logs.
- -Enforce building rules, regulations, and codes of conduct diplomatically.

Security Guard

Reddawn Australia Pty Ltd – Sydney, NSW | August 2020 – November 2021

- - Monitored guest compliance with quarantine regulations during the pandemic.
- - Conducted regular patrols and maintained surveillance across hotel premises.
- - Responded swiftly to breaches of safety protocols.
- - Liaised with hotel management and health authorities to enforce COVID-19 measures.
- - Prepared detailed incident reports and maintained accurate logs.
- - Delivered professional and courteous customer service under pressure.

Control Room Operator

Wollongong City Security – Wollongong, NSW | October 2019 – August 2020

- - Operated control room systems, received calls, and dispatched jobs efficiently.
- - Performed data entry and processed client instructions accurately.
- - Monitored virtual patrol logs and coordinated patrols.
- - Managed key issuance and maintained logs.
- - Ensured daily administrative updates and timely completion of tasks.

Security Officer

Wollongong, NSW | August 2018 – October 2019

- - Performed routine foot and vehicle patrols.
- - Monitored client premises and conducted site inspections.
- - Liaised directly with clients and subcontractors.
- - Conducted staff welfare checks as part of duty coverage.

Security Officer

ECS International Security & Investigations – Canberra, ACT | December 2016 – December 2018

- - Conducted foot patrols, building inspections, and monitored security cameras.
- - Identified risks and enforced access control policies.
- - Escorted staff, visitors, and contractors as needed.
- - Created incident reports and assisted Facilities Management.
- - Skilled in managing high-pressure situations and using MS Office tools for reporting.

Customer Service Attendant

Metro Fuel Station – Warilla, NSW | December 2014 – December 2016

- - Handled customer service and promoted sales.
- - Managed stock inventory and ensured shelf quality.
- - Reported fuel and dairy inventory to head office.

Licenses & Certifications

- - Ontario Security License
- - Ontario Driver's License
- - First Aid, CPR & AED Certified
- - Limited Condominium Manager License (CMRAO)

Languages

- - English – Fluent
- - Urdu – Fluent